



## Delivery Conditions

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The following is an extract of information from our **Terms & Conditions** (see *download document 00003*).

### 1. Interpretation

1.1 In these Terms:

- “Business” means Hanks Optometry Trust (ABN 15 765 921 432).
- “Customer” means the purchaser of Goods from the Business.
- “Goods” means all goods sold and/or delivered by the Business to the Customer.
- “Terms” means the Terms and Conditions of Sale.

### 5. Delivery

5.1 The normal expected delivery time for **Australian orders** is **5 to 10 business days**, with this depending upon the delivery location and the operational logistics of Australia Post.

5.2 The normal expected delivery time for **International orders** is **10 to 21 days**, with this depending upon the location and the delivery infrastructure for the relevant country.

5.3 After the Business has lodged an order with Australia Post, the Customer will be sent an email to advise that the order has been “Shipped”. The final delivery time will then be in the hands of Australia Post and their contractors or delivery partners in other in other countries if applicable.

5.4 All expected delivery times are subject to unforeseen delays or back-order situations. In the case of a back-order delay the Customer will be contacted by the Business and advised about the updated delivery time.

5.5 The Customer must, within 5 days of being notified of their availability, collect or accept delivery of the Goods and pay any outstanding balance of the invoice price.

5.6 The Business reserves the right to deliver the Goods in whole or in instalments, as well as to deliver prior to the date for delivery and, in such event, the Customer must not refuse to take delivery of the Goods.

5.7 Any failure on the part of the Business to deliver instalments within any specified time does not entitle the Customer to repudiate the contract with regard to the balance remaining undelivered.